Student Success Services
First Year Experience Staff

Mrs. Kristy Winston-Pinckney
Executive Director
903-730-4890 Ext. 2302
kwinston@jarvis.edu

Mrs. Susana Ngwang
Director of Advising
903-730-4890 x2301
sngwang@jarvis.edu

Miss Antoinesha Hollman
Advisor
903-730-4890 x2305
ahollman@jarvis.edu

Mr. Rodney Bingley
Student Engagement Coordinator
903-730-4890 x2307
rbingley@jarvis.edu

Mr. Derek Hollman
Retention Coordinator
903-730-4890 x2270
dhollman@jarvis.edu

Mrs. Joyce Holt
Writing Lab Coordinator
903-730-4890 x3005
jholt@jarvis.edu

Mrs. Madryn Odom
Math Lab Coordinator
903-730-4890 x2108
modom@jarvis.edu

The mission of the Jarvis Christian College is to prepare students intellectually, socially, spiritually, and personally to pursue professional and graduate studies and productive careers and to function effectively in a global and technological society.
Academic Advising
Academic advising is synergistic in its approach to ensuring student success. Each student is assigned to an advisor who will follow them through completion of their first thirty credit hours. For degree plan alignment, advisors use the student’s desired degree plan as schedules are created each semester. Additionally, through the interchangeable use of narrative, intrusive, strengths-based, and appreciative advising methods, advisors focus on empowering and liberating students to make action-oriented steps that will enable them to realize their potential and graduate with a Bachelor’s Degree.

Student Retention
The Retention office provides students with support for personal, social, and academic challenges. Students will have the opportunity to meet privately with their advisor, the retention coordinator, and/or participate in various collaborative workshops and activities designed to increase self-confidence, self-efficacy, and self-motivation.

Student Mentoring, Engagement, and Group Sessions
Through the assigned student advisor, students will be mentored and participate in high engagement activities weekly as a group. Sessions are tailored to the specific needs of the students and seek to continually prepare students intellectually, socially, spiritually, and personally as they pursue their Bachelor’s Degree. Students will have the opportunity to schedule private meetings as needed.

The Writing and Math Labs
Both the Writing and Math Labs are available to all students. In both labs, students have open access to receive assistance from the academic coaches and/or lab coordinator with any given assignment for any English and/or Math course. The lab consists of varied tools used to improve cognitive skills, increase thinking and learning, thus enhancing one’s writing and problem solving ability.

Student Computer Lab, Study Rooms, and Testing
Both the computer lab and study rooms are available to all students for academic use only. Students are welcome to use these areas to complete research, projects, individual assignments, conduct review sessions, and for any other academic need. These areas are also used to administer standardized exams such as the ACT Residual, ETS, Accuplacer and LSAT.

Mission:
To foster a relationship with each student that counters social and academic challenges with compassion and genuine concern, thus offering an encouraging environment for students to be unafraid to engage in academic rigor and relevance; as they are guided to develop to their fullest potential.

GOALS
To foster Scholarship and Life-Long Learning by organizing community service and civic engagement opportunities and by challenging students to pursue intellectual, personal, and professional development.
To increase Integrity through the exhibition of ethical behavior in and beyond the academic setting; acting as persons of high character guided by a commitment to transparency, fairness, and honesty.
To encourage Respect as the doctrines of Faith, Family, and Community are embraced through inclusiveness and diversity.
To develop a sense of Responsibility for the student in every situation as it relates to the College, the community, and the nation.
To infuse Christian Ethics practices that motivates character building, for a better person, college, community, and world-one person at a time.
To inspire Innovation, to embrace new ideas, new people, new directions, and creative and efficient ways of performing the tasks at hand.

Academic Coaches
Academic Coaches are currently enrolled students who have successfully completed specified courses with a grade of B or better; and have the desire to link the process of learning with soundness of reasoning through Socratic Tutoring. During the session with the Academic Coach, the requesting student will readily embark on the questioning process; thus allowing them to be empowered as their knowledge and experiences are heard and validated. This service is free of charge and requires the student to bring notes taken and professor directives from the respective course.

AVID @ Jarvis
Advancement Via Individual Determination (AVID) is a researched based college success system designed to meaningfully support the whole student and increase academic performance. The AVID system is intricately embedded in our First Year Seminar (FYE) course and is focused on various WICOR (writing, inquiry, collaboration, organization, and reading) strategies and methodologies; that are used in both curricular and co-curricular settings across the campus; and is specifically designed to ensure academic success for all students.